



hfma™ southern california
healthcare financial management association

The Southern California Chapters of AAHAM and HFMA Proudly Present
A Perfect Storm in the Wild, Wild West

Date: Monday, March 16, 2008
LOCATION: Long Beach Memorial Medical Center
Houssels Forum (Ground Floor)*
2801 Atlantic Avenue
Long Beach, CA 90806

Time: 8:00 a.m. – 1:30 p.m.
Phone: (562) 933-2000
www.memorialcare.org

* Park in visitor parking in front entrance of facility, parking validations available at meeting

PROGRAM

- 8:00 a.m. Registration Opens (Continental Breakfast Served)
8:30 Welcome – Kathi Athey, AAHAM President, Regional Director, Healthcare Resource Group, Staffing Division
8:30 – 10:00 **The Perfect Storm: Prepare your Facility for the Auditing “Wave” Heading your Way**
Tanja Twist, Director, Patient Financial Services, Methodist Hospital of Southern California

Tanja Twist, Director, Patient Financial Services, Methodist Hospital: Tanja is responsible for the oversight of the Admitting and Business offices at Methodist Hospital of Southern California. Tanja has been in healthcare management for over 20 years. She is the current National Finance Chairperson for the American Association of Healthcare Administrative Management (AAHAM) and the 1st Vice President for the Southern California Chapter of AAHAM. Tanja sits on the California Hospital Association’s Payer Relations Committee, is on the RAC Advisory Board for HCPRO, and is an active member of HFMA.

The Perfect Storm: Prepare your facility for the auditing “wave” heading your way. The Recovery Audit Contractor (RAC) is just one of 7 state and federal auditing agencies that may be knocking on your door. Tanja will provide you with information on the other programs that you need to be aware of, including the Medicaid Integrity Group (MIG) which is comprised of the Medicaid Integrity Program (MIP) and the Payment Error Rate Measurement (PERM) programs, the Zone Program Integrity Contractors (ZPIC) and others. The audience will be given tips and tools for navigating these audits, information on how they differ from RAC, as well as coordinating the activities of multiple agencies who may be auditing you simultaneously.

- 10:00 – 1:30p **The Wild, Wild West of CDM and OPPS 2009**
Glenda J. Schuler RHIT, CPC, CPC-H, Senior Consultant with Ingenix Consulting

Glenda J. Schuler, RHIT, CPC, CPC-H: Glenda Schuler has extensive background in and hospital CPT-4 coding, and has over 30 years of experience with the healthcare industry in all areas of medical records as well as utilization review and patient business services. She has working knowledge of third party reimbursement, electronic submission of claims, and billing and collection issues. She has also created a superbill and fee schedule for Emergency Room services as well as professional fees, was responsible for the integrity of the charge master, and served as billing consultant to physician practices.

The Wild, Wild West of CDM and OPPS 2009: Glenda offers a masterful presentation of current events and challenges of the Charge Description Master (CDM) world today. Her presentation will address a laundry list of questions and issues that are valuable to various departments of our provider community. Questionable and problematic areas of: Critical care, Respiratory, isotopes, contrast, infusion, injection, hydration, HCPCS "C" codes, Fast Track ER charging vs. urgent care, clinics, observation and more.... Glenda will also share information on the CMS Outpatient Perspective Payment System for 2009. She offers a wealth of information and is always willing to provide her perspective to assist in your facilities and physician offices making the right decisions through this educational session. Willing to share experiences from small rural hospitals as well as large university-size hospitals, attendees will hear the successes and failures from countless audits Glenda has performed. This is an opportunity you do not want to miss!



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REGISTRATION FEES

Members: \$60.00 Non-Members: \$75.00 Three or more from same facility: \$55.00 each

Please make checks payable to AAHAM

FACILITY: _____ PHONE: _____ FAX: _____

<u>Attendee Name</u>	<u>Title</u>	<u>AAHAM or HFMA Membership #</u>	<u>Email Address</u>
_____	_____	_____	_____
_____	_____	_____	_____
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REGISTRATION OPTIONS: To register by telephone, call (714) 893-4730; or email to flourenco@hrgpros.com You may also fax the completed form to: (714) 893-4731. Mail your registration fee to Filomena Lourenco, Healthcare Resource Group, 5555 Garden Grove Blvd., Suite 330, Westminster, CA 92683.

PLEASE VISIT OUR NEW WEBSITE FOR ADDITIONAL INFORMATION AT: WWW.SCAAHAM.ORG